

## Quality Policy Statement

We are a global company with innovative solutions to increase energy efficiency for coal, gas, nuclear power plants, solar power plants, biomass and waste incineration plants, geothermal energy and industrial process plants.

Our Management System complies with the requirements of BS EN ISO 9001 "Quality Management Systems" and with the requirements of the appropriate international accreditation standards.

### Our quality policy is to:

- provide authoritative, independent and highly professional services and products that delight our clients and that fully satisfy their requirements;
- continually improve the effectiveness of both the quality management system and the provision of our all services and products;
- ensure all staff are trained and briefed about all the quality documentation so that they can implement the policies and procedures in their work;
- comply with all relevant legislation;
- be beyond reproach.

### The Balcke-Dürr Board is responsible for implementing the Policy.

### This will be achieved by:

- establishing, implementing and maintaining a quality management system certified against BS EN ISO 9001 and which also complies with the requirements of the appropriate international accreditation standards.
- setting and reviewing measurable quality objectives and ensuring those objectives are met;
- providing the necessary resources and ensuring responsibilities and authorities are determined and communicated throughout the Balcke-Dürr;
- reviewing the effectiveness of the quality management system and assessing opportunities for its continual improvement;
- seeking structured feedback from our customers;
- ensuring everything we do is always carried out in accordance with stated methods and customers' requirements.

September 2021  
**Management  
Balcke-Dürr**

Alexander Wisse

## Management Statement above the Policies Occupational Safety, Environment and Damage Prevention

### Fundamentals

Health, safety and environmental protection are among the fundamental concerns of the top management of our company. They are our top priority.

### Goals

A primary corporate objective of Balcke-Dürr GmbH is to achieve a maximum of occupational safety and environmental protection within the scope of the tasks assigned to us and to exclude property damage, damage to customers' own equipment as well as avoidable or accident-related emissions of substances and to prevent waste of energy. A continuous improvement with the clear goal of a "zero" rate is aimed for. This corporate goal is included in our strategic corporate planning and is made binding by the commitment of all our managers at the sites and on all construction sites.

### Responsibility

The management and its executives consider the supervisory responsibility for the implementation of all necessary measures to be a decisive task. Through information and training measures, they ensure that employees are aware of the contents of the policy and are able to assess the effects of their activities on quality, the environment, or occupational safety and health. Within their respective areas of responsibility, managers are directly and fully responsible for maintaining the health and safety of the employees entrusted to us and of third parties, as well as for maintaining a healthy environment and nuclear safety for us, our customers and interested parties. Every employee is required to ensure that his or her activities are carried out in a sustainable manner in order to protect our ecosystem with regard to limited supplies of raw materials, climate change and biodiversity. The active participation of all employees is necessary to achieve the best possible quality, safety and environmental protection results and is encouraged by us.

### System

Our HSE system is implemented in the management system and is based on the relevant legal and industry standards. The relevant instructions and documents are accessible to all employees. The implementation of the HSE measures is bindingly defined in the fully communicated quality and HSE manual as well as in the related instructions for all employees. The implementation is documented internally and externally by certification of the integrated management system in accordance with the SCC<sup>P</sup> checklist, DIN ISO 45001 as well as DIN EN ISO 9001 and ISO 14001. Continuous improvement of results is our strategy and challenge and is achieved through an annually updated and reviewed safety, health and environmental protection program. This is intended to meet or exceed the requirements of all relevant laws.

### Deviations

All events as well as unsafe acts and situations are systematically recorded and analyzed. Findings are communicated and immediately incorporated and assigned to relevant measures in the interests of continuous system improvement.

### Review

The effectiveness of the management system is reviewed internally every year. The benchmark for the system's performance is the achievement of defined and measurable targets. The HSE system is further developed with findings from audits and with the evaluation of events in the sense of a continuous improvement process. The policy on health, safety and environmental protection is also evaluated and updated as required, but at least every 3 years.

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